



## Agent Credit Cards: Customer Service

### Agent Credit Cards Video: Customer Service Script

Responsive customer service is what determines success or failure. When we make your clients feel valued, heard, and they know we're here for them when they call, we all win.

Your clients have access to our 24/7 call center, or they can manage almost all card related issues via the Card Manager website. We provide the links for you to place on your website to guide your clients to this portal.

My name is Abby Adams, and I'm Abby Kotarski.

And I'm Laurie Major. In the next video, you will hear from our founder and CEO, Tom Broughton as he discusses the financial strength of our bank and why you should choose ServisFirst Bank as your partner.

